

# Roundtable Discussion Livonia, MI

Moderator: Jason MacDougall, CBA Behler-Young Co.

#### **Roundtable Discussions**

Roundtable discussions are a great opportunity to review, discuss, question and learn best practices with credit professionals of countless experience and backgrounds, across various industries and company sizes.



### Location:

Behler-Young Co. 31899 Glendale Street Livonia, MI 48150 Date:

Friday February 21, 2025 11:30 a.m - 1:30 p.m. EST

**Cost:** \$30 members // \$60 non-members. (Lunch Included)

One coupon per person is valid. Lunch included. Attendance at this roundtable discussion is worth .2 Continuing Education Units/CCE Recertification points.

All payments must be received one week prior to meeting date. Cancellation Policy: Cancellations must be received in writing via fax, email or mail no later than one week prior to the meeting date to qualify for a full refund. Cancellations received later than one week prior to the meeting date DO NOT qualify for a refund of registration fees.

Sorry, phone cancellations cannot be honored. If you have any questions, please email Kelly Hall at kelly.hall@nacmconnect.org.

## **Discussion Topics:**

**Invoice and Payment Portals.** 

Credit/Collections of small outstanding balances.

• Options when outstanding balance is too small for legal/collection agency.

Secure collections.

• How to avoid fraudulent purchases and payments - collecting safely in an electronic world.

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